

Healthcare CRM Platform

Automate Your Contact Center Workflows

KEONA'S CAREDESK SOFTWARE PLATFORM HAS TRANSFORMED MANY OF THE LARGEST HEALTHCARE CONTACT CENTERS

- AI-GUIDED WORKFLOWS FOR ALL CALLS (NURSE TRIAGE, PATIENT SCHEDULING, MEDICATION REFILLS, REFERRALS, CAMPAIGNS, & OTHERS)
- REAL-TIME INTEGRATION WITH EPIC, ORACLE HEALTH, VERADIGM, ATHENA, AND OTHERS
- NURSES HAVE ACCESS TO PATIENT MEDICAL HISTORY, ALLERGIES, AND MEDICATIONS
- TRIAGE ENCOUNTER NOTE GETS SAVED AUTOMATICALLY TO PATIENTS' CHART
- BEST IN-CLASS SCHMITT-THOMPSON PROTOCOLS
- WEB-BASED & HIGHLY CONFIGURABLE
- ROBUST REPORTING & VISUAL ANALYTICS
- 24/7 CUSTOMER SUPPORT
- TELEPHONY INTEGRATION

KEONA VALUE

- DECREASE STAFF TRAINING TIME
- REDUCE AVERAGE HANDLE TIMES
- ENSURE ONE CALL RESOLUTION
- IMPROVE PATIENT EXPERIENCE

Stop by Booth # 17 or visit our website at www.KeonaHealth.com

