



Nurse Triage Partnership

Partnering with you to support the success of your contact center.

AccessNurse partners with contact centers through our Nurse Triage Partnership Program. The main objective of our program is to provide service and support, either on a temporary or indefinite basis, where your in-house call center needs it the most.

Contact centers can participate in the program when adding new service lines or when existing programs require additional support.

New Service Support

- Telephone Nurse Triage
- Patient Engagement & Patient Satisfaction

Existing Call Center

- High Call Volume Overflow
- Difficult to Staff Time Periods (ex. 11:00 PM - 7:00 AM)

About AccessNurse

AccessNurse is the premier provider of medical call center solutions serving 500+ healthcare organizations in the United States. For the past 28 years, we've supported our clients in handling over 40 million patient calls. AccessNurse provides 24/7 telephone nurse triage and answering services for health systems across the country.

