

What's missing from your contact center?



INTAKE | SCHEDULING | TRIAGE | REFILLS | SURVEILLANCE

Outsourced Call Center Services

Stafford can manage all of your patient engagements or supplement your internal team.

Patient Outreach

We enhance the patient journey with scheduling, pre- and post- visit outreach, patient satisfaction surveys, membership enrollment and more.

Consulting

Stafford can enhance your internal call center's performance with monitoring, coaching, documentation and other process improvement initiatives.

Locations

United States
Canada
Offshore

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