

# ALL-INCLUSIVE HEALTHCARE CALL CENTER SPECIALIZED IN CENTRAL SCHEDULING



## LIVE AGENTS 24/7

AHC Exceeds **All National Benchmarks** For Medical Call Centers – By A Margin No One Else Can Match.

### This Includes:



**90% of calls answered within 30 seconds**



**100% pre-registration of scheduled patients**



**Abandon call rate less than 3%**



**Reduced no-show rates**

- Centralized **Appointment Scheduling**
- Pre-**Registration**
- Insurance / **Medical Necessity Verification**
- Discharge **Follow-Up**
- Patient Concierge Services / **Order Management**
- Deductible / **Copay Pre-Collection**
- No-Show **Appointment Mangement**
- Physician **Referrals**
- Outsource Overflow & **Extended Hours Support**
- Appointment **Reminders**
- Inbound & **Outbound Options**
- Multi Lingual Agents / **100% US-Based Workforce**

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Or Call Us At (800) 307-7131 And Discover The  
Advantages Of Virtual Patient Communications.

