

Transforming Telehealth with Triage Assist

We understand that, as a nurse, your judgment and experience are invaluable. Our goal is to enhance your decision-making process, not replace it. With that in mind, we have designed these innovative tools that provide additional support, allowing you to continue delivering exceptional patient care.



MedMessage Assist

This tool helps nonclinical operators take more accurate messages. By utilizing intelligent medical scripting, MedMessage Assist guides operators to ask the right questions, ensuring you receive clear and detailed information to inform your decisions.



Training Assist

We believe continuous learning is essential for maintaining the highest level of patient care. Training Assist uses advanced simulation technology to provide a safe and engaging environment for nurses to hone their skills, practice new techniques, and learn from real-life scenarios.



History Assist

Accurate patient history is crucial in making informed decisions. History Assist supports nurses in gathering comprehensive patient information and documenting it efficiently. This allows you to spend more time on patient care and less on administrative tasks.



Protocol Assist

We take pride in our partnership with Barton Schmitt and David Thompson's Clinical Content, seamlessly integrating their reputable content into our innovative triage software. If you're using EPIC or another triage protocol system, inquire how we can collaborate with your existing setup.



Safety Assist

We understand that even the most experienced nurses may occasionally overlook critical information. Safety Assist monitors the data you have collected and alerts you if an urgent disposition might have been missed. This allows you to confirm your decision, ensuring patient safety remains the top priority.



Quality Assist

Quality assurance is an essential aspect of nursing care. Quality Assist evaluates the expected protocol and disposition made during every call, giving the QA team more comprehensive data, helping identify improvement areas and celebrating successes.