

# Healthcare CRM Platform

Integrate Today

## KEONA'S CARE DESK HAS TRANSFORMED MANY OF THE LARGEST HEALTHCARE CALL CENTERS

- REAL-TIME INTEGRATION WITH EPIC, CERNER, ALLSCRIPTS, AND OTHER EHR SYSTEMS
- NURSES HAVE ACCESS TO PATIENT HISTORY AND TRIAGE NOTE GETS SAVED AUTOMATICALLY TO PATIENTS' CHART.
- AI-GUIDED WORKFLOWS FOR ALL PHONE CALLS (TRiage, PATIENT SCHEDULING, REFERRALS, CAMPAIGNS, & OTHER)
- BEST IN-CLASS SCHMITT-THOMPSON PROTOCOLS
- WEB-BASED & HIGHLY CONFIGURABLE
- ROBUST REPORTING & VISUAL ANALYTICS
- UNPARALLELED CUSTOMER SUPPORT

### KEONA VALUE

- DECREASE STAFF TRAINING TIME
- REDUCE AVERAGE HANDLE TIMES
- ENSURE ONE CALL RESOLUTION
- IMPROVE PATIENT EXPERIENCE

Stop by Booth # 13 or visit our website at [www.KeonaHealth.com](http://www.KeonaHealth.com)

