

The 32nd Annual Conference of Healthcare Call Centers

June 10-12, 2020 ■ Renaissance Columbus Downtown Hotel ■ Columbus, Ohio

REGISTRATION FORM

NAME _____ TITLE _____

ORGANIZATION _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

TELEPHONE _____ E-Mail _____

VISA/MASTERCARD/AMEX CREDIT CARD # _____ EXPIRATION DATE _____

Names and titles others who will be attending from your organization: _____

SESSION AND TABLE SELECTIONS: For our planning purposes, please indicate how many people will be attending which session or table.
NETWORKING TABLES: 9:45–11:50 a.m. Thursday, June 11. Each attendee can attend one table from 9:45 to 10:45 a.m. and another from 10:50 to 11:50 a.m.

9:45–10:45 a.m. 1. _____ 2. _____ 3. _____ 4. _____ 5. _____ 6. _____ 7. _____ 8. _____ 9. _____ 10. _____

10:50–11:50 a.m. 1. _____ 2. _____ 3. _____ 4. _____ 5. _____ 6. _____ 7. _____ 8. _____ 9. _____ 10. _____

THURSDAY AFTERNOON CONCURRENT SESSIONS:

1:15–2:15 p.m.: Session A _____ 1:15–2:15 p.m.: Session B _____ 2:30–3:30 p.m.: Session C _____

2:30–3:30 p.m.: Session D _____ 3:45–4:45 p.m.: Session E _____ 3:45–4:45 p.m.: Session F _____

TYPE OF REGISTRATION: (Please check fee)

EARLY BIRD REGISTRATION

\$885—*Healthcare Call Center Times* Subscriber.

\$1035—Non-subscriber.

\$1140—Please sign me up for a one-year subscription to *Healthcare Call Center Times* at the cost of \$255.

I understand this entitles me to receive the special conference rate of \$885.

REGISTRATION FEE (After May 1)

\$1050—*Healthcare Call Center Times* Subscriber.

\$1200—Non-subscriber.

\$1350—Please sign me up for a one-year subscription to *Healthcare Call Center Times* at the cost of \$255.

I understand this entitles me to receive the special conference rate of \$1050.

I'm planning to attend Pre-Conference Workshop I. Enclosed is an additional:

\$125 because I am also attending the main conference. \$195 because I am unable to attend the main conference.

I'm planning to attend Pre-Conference Workshop II. Enclosed is an additional:

\$125 because I am also attending the main conference. \$195 because I am unable to attend the main conference.

While there is no additional charge for the Wednesday Call Center Tour, we do need to know how many might be coming to this event for our planning purposes.

_____ Wednesday Tour of the Call Center at The Ohio State University Wexner Medical Center

NOTE: No refunds for cancellations after May 22. In case of cancellation before that date, all fees will be returned less a processing fee of \$100.

Mail Registration Form and Payment to: Healthcare Call Center Times Conference

1225 Johnson Ferry Road, Suite 560A, Marietta, Georgia 30068

Registration Forms Can Be Faxed to 770-457-4606.
You May Also Register Online at HealthcareCallCenterTimes.com